

# Helpful References around Medicaid Managed Care Supports for Pregnant/Parenting Patients\*

	AmeriHealth Caritas New Hampshire Bright Start Program	NH Healthy Families Smart Start for Babies	Well Sense Health Plan Sunny Start Program
<b>Questions</b>	1-833-704-1177	1-866-769-3085	1-855-833-8119
<b>Online Information</b>	<p>Website: <a href="http://www.amerhealthcaritasnh.com">www.amerhealthcaritasnh.com</a></p> <p>Member Handbook: <a href="https://www.amerhealthcaritasnh.com/member/eng/handbook/index.aspx">https://www.amerhealthcaritasnh.com/member/eng/handbook/index.aspx</a></p> <p>Care Card (which has incentives specific to pregnant/parenting members): <a href="https://www.amerhealthcaritasnh.com/member/eng/benefits/carecard.aspx">https://www.amerhealthcaritasnh.com/member/eng/benefits/carecard.aspx</a></p> <p>Bright Start Plus App: Offers pregnancy tracking, kick counter, educational ultrasound videos, resources and health benefits, newborn growth tracker and tracking for other members of the family. Can be found in Apple and Android app stores.</p> <p>Apple: <a href="https://apps.apple.com/us/app/bright-start-plus/id1436691818">https://apps.apple.com/us/app/bright-start-plus/id1436691818</a></p> <p>Android: <a href="https://play.google.com/store/apps/details?id=com.wildflowerhealth.UGROW.Amerihealth.ml&amp;hl=en_US">https://play.google.com/store/apps/details?id=com.wildflowerhealth.UGROW.Amerihealth.ml&amp;hl=en_US</a></p>	<p>Website: <a href="http://www.nhhealthyfamilies.com">www.nhhealthyfamilies.com</a></p> <p>Member Handbook: <a href="https://www.nhhealthyfamilies.com/members/medicaid/resources/handbooks-forms.html">https://www.nhhealthyfamilies.com/members/medicaid/resources/handbooks-forms.html</a></p>	<p>Website: <a href="http://www.wellsense.org">www.wellsense.org</a></p> <p>Member Handbook: <a href="https://www.wellsense.org/members/whats-covered">https://www.wellsense.org/members/whats-covered</a> (English and Spanish)</p> <p>Healthy Rewards Card (which has incentives specific to pregnant/parenting members and can be used to buy childcare supplies like diapers and wipes)</p> <p><a href="http://www.wellsense.org/rewards">http://www.wellsense.org/rewards</a></p> <p>Member App: Can be used to track past appointments, find doctors for you and your child, and more.</p> <p><a href="https://www.wellsense.org/members/whats-extra/mobile-app">https://www.wellsense.org/members/whats-extra/mobile-app</a></p> <p>Member Portal: Contains a searchable health library with information on caring for yourself and your baby at all stages of pregnancy and child development. Click "Member Login" at <a href="http://www.wellsense.org">www.wellsense.org</a></p>
<b>Substance Use Disorder Specific Programs for Pregnant/Parenting Patients</b>	<p>Up to 7 days of meals (2 meals a day up to a \$175 value) post discharge for moms in recovery from SUD**</p> <p>Flexible recovery benefit to support recovery up to a \$500 lifetime credit** to access alternative peer recovery support services after completing a nonhospital substance use disorder residential treatment program. Services include chiropractic care, acupuncture, and transportation.</p>	<p><i>Addictions in Pregnancy Program</i> provides resources and linkage to SUD treatment including medication-assisted treatment.</p> <p><i>Ready for My Recovery Program</i> provides access to SUD care management, resources and rewards**</p>	
<b>Member Incentives</b> <b>**Some restrictions and limitations apply to Member Incentives. Each member can earn up to \$250 in cash and non-cash goods and services each year, with the year running from July 1st to June 30th.</b>	<p>Care Card Rewards for Healthy Behaviors to use to purchase baby care items, healthy foods and more. Rewards specific to pregnant/parenting members include:</p> <p>\$10 for joining the Bright Start® program during the first trimester, per pregnancy per state fiscal year**</p> <p>Up to \$115 for attending prenatal, postpartum and well child visits**</p> <p>\$20 for attending smoking cessation classes**</p> <p>\$20 annually for child and adult well visits (ages 2 and older)**</p>	<p>Up to \$60 for prenatal care visit (\$20 for every third visit)**</p> <p>\$20 for postpartum visit**</p> <p>\$50 for notifying NH Healthy Families of pregnancy during 1<sup>st</sup> 12 weeks and \$25 through 26 weeks**</p> <p>\$20 for participating in 6 nicotine cessation coaching sessions**</p> <p>Rewards for preventative health measures (flu shots, wellness visits, Health Risk Screening, etc.)**</p>	<p>\$10 for each prenatal appointment, up to 10 visits (\$100 total value)**</p> <p>Up to \$65 reimbursement for childbirth classes. Members need to submit a medical claim form, which also lists additional documentation</p> <p><a href="https://www.wellsense.org/members/-/media/b17d5d9cb5714a1e8c6a0fbaa0a9c9c2.ashx">https://www.wellsense.org/members/-/media/b17d5d9cb5714a1e8c6a0fbaa0a9c9c2.ashx</a></p> <p>Diaper incentive for attending postpartum appointment between 1-12 weeks after delivery (\$20 value)**</p> <p>Form must be submitted by the provider.</p> <p>English - <a href="https://www.wellsense.org/-/media/f72eaf10d67f43218a526806b3cf047c.ashx?#">https://www.wellsense.org/-/media/f72eaf10d67f43218a526806b3cf047c.ashx?#</a></p> <p>Spanish - <a href="https://www.wellsense.org/-/media/8c14293fd5f6437eb8727dd80f8d2046.ashx?#">https://www.wellsense.org/-/media/8c14293fd5f6437eb8727dd80f8d2046.ashx?#</a></p>

\* This document was prepared by the Perinatal Substance Exposure Task Force in collaboration with the 3 Managed Care Organizations (MCOs) in New Hampshire. It is not meant as a substitute for information provided by the MCOs but can serve as a summary of helpful resources available. This list is accurate at time of publication. \*\* Some restrictions and limitations in regards to Member Incentives. Each member can earn up to \$250 in cash and non-cash goods and services each year, with the year running from July 1st to June 30th.

<b>Non-Medical Supplies and Supports</b>	Prenatal vitamins and over the counter medications with prescription from provider. No copay on prenatal vitamins with prescription.	Prenatal vitamins – no copay with prescription Diaper bag (includes diapers, wipes, ointments, towel, nail clippers, and more (\$60 value)** Thermometer (\$10 value)**	Generic prenatal vitamins and other over the counter medications when redeemed at pharmacy counter.
	Breast pumps	Breast pumps	Breast pumps
	Lactation Services - 6 appointments with an in-network provider, anything over 6 visits requires a prior authorization	Members are encouraged to reach out to organizations like La Leche League	Lactation Services
	Safe Link cell phones - includes free smart phone with 350 minutes and 3 GB of data per month. Members can apply for this at <a href="http://www.safelink.com">http://www.safelink.com</a> or by calling Safe Link customer service at 1(877) 631-2550	Cell phone with unlimited minutes (duration limited to enrollment in Care Management program). Cell phones available during Emergency Orders for all members without reliable communication to be able to connect with providers as needed and to practice social distancing.	Programmed cell phones with no minute limitations for members enrolled in case management. Programmed with numbers related to their medical, social and behavioral health providers and Well Sense Care Manager.
<b>Transportation outside of covered services</b>	No	Reimbursement for travel to AA, NA, and Smart Recovery Meetings (up to \$250 value)** Reimbursement for travel to visit infant in the hospital (up to \$250 value)**	No
<b>Community Baby Showers (Education and supplies offered at these events) to be scheduled once gatherings are permitted.</b>	Yes	Yes	Yes
<b>Car Seats</b>	Age appropriate infant car seat, convertible car seat, or booster seat (up to a \$129 value)**	Members may use their MyHealthPays® reward dollars to purchase car seats, pack and plays, strollers or any essential items for children. Members may earn up to \$250 on their MyHealthPays® Visa card each year**	Car seats available for infants 4lbs and up. Infant/toddler Seat (\$65 value)** Booster Seat (\$27 value)**
<b>Connection to socioeconomic supports (housing, WIC, etc.)</b>	Yes	Yes	Yes

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