



# Governor's Commission on Alcohol and other Drugs

Task Force Chair: *Stephanie Savard*

September 20, 2019

## Meeting Minutes

Welcome & Introductions

**Participants:** Joe Lindback, Paul Kiernan, Susan Mckeown, Elizabeth Atwood, Peter Burke, Sue Thistle, Danni Bultemeier, Monica Edgar, Shanna large, Richard Castrucci, Dianne Castrucci, Amy Daniels, Jason Snook, Stephanie Savard  
**On the Phone:** Alex Casale, Pete Noyes, Emily Robbins

Agenda Item	Discussion	Action Steps
<b>Doorways Check-Ins</b>	<ul style="list-style-type: none"> <li>• This will be a standing agenda item going forward</li> <li>• Media Campaign in Full swing               <ul style="list-style-type: none"> <li>○ Radio stations, social Media, Television                   <ul style="list-style-type: none"> <li>▪ 6 NH people in recovery and their stories                       <ul style="list-style-type: none"> <li>• Running through the fall and intended to continue</li> </ul> </li> </ul> </li> <li>○ More marketing materials being disseminated soon                   <ul style="list-style-type: none"> <li>▪ Mechanism to order Doorway materials should be online next week.</li> </ul> </li> </ul> </li> <li>• Question from Susan McKeown about numbers of People the Manchester Doorways are receiving               <ul style="list-style-type: none"> <li>○ Manchester had a larger burden in terms of the number of people looking for care.                   <ul style="list-style-type: none"> <li>▪ Lack of services for folks who need immediate care                       <ul style="list-style-type: none"> <li>• increase with number of homeless</li> </ul> </li> </ul> </li> <li>○ Confusion between Doorways and safe stations in Manchester</li> <li>○ No official policy but those from outside Manchester are sent back to their local Doorway</li> </ul> </li> <li>• Doorways provide services such as assessment               <ul style="list-style-type: none"> <li>○ Vast perception that going to Granite pathways or Fire Station in Manchester results in immediate admit to residential treatment at Farnum                   <ul style="list-style-type: none"> <li>▪ It will take time for this to change</li> </ul> </li> </ul> </li> <li>• DHHS trying to address the need for respite care</li> </ul>	

	<ul style="list-style-type: none"> <li>• Question about how many beds are available in NH</li> <li>• Question about whether there is coordination with VA and Doorways <ul style="list-style-type: none"> <li>○ Veterans have access to care</li> <li>○ If Veterans have care needs they can present to ER for care and will then be sent into VA system? <ul style="list-style-type: none"> <li>▪ Only if they are already enrolled</li> </ul> </li> <li>○ VA website explains process because treatment providers are probably not aware. <ul style="list-style-type: none"> <li>▪ Questions about how up to date the information on the website is.</li> </ul> </li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• <b>Danni and Amy to connect regarding connecting VA and Doorways on a phone call</b></li> <li>• <b>Danni to complete short written explanation of where people should go and a link to website to be sent out to providers</b></li> </ul>
<p><b>VA Community of Care Presentation</b></p>	<ul style="list-style-type: none"> <li>• Presenter could not be present for the meeting <ul style="list-style-type: none"> <li>○ Anyone who wants more information about getting enrolled in Optum <ul style="list-style-type: none"> <li>▪ Optum goes live on October 26<sup>th</sup></li> <li>▪ New Insurance contractor</li> <li>▪ Replaces Triwest (Tricare)</li> <li>▪ Veterans would need to receive services from an Optum Provider</li> </ul> </li> </ul> </li> <li>• Question from Dick Castrucci: What is the process for someone seeking mental health services through the VA at this time? <ul style="list-style-type: none"> <li>○ Consult goes to Community Care</li> <li>○ If the patient is enrolled in Optum, they can begin care right away</li> <li>○ If they are not enrolled in Optum, they need to enroll or see a provider through the VA system.</li> </ul> </li> <li>• Clarification, Veteran's Choice has been discontinued and is Now Community Care. <ul style="list-style-type: none"> <li>○ Prior contract was not working well</li> </ul> </li> <li>• Question from Peter Burke: Are providers automatically enrolled in Optum?</li> </ul>	

	<ul style="list-style-type: none"> <li>○ Unanswered</li> <li>● In order to qualify for Community Care, patient needs to have been seen in VA system with 24 months <ul style="list-style-type: none"> <li>○ Needs to be an active member</li> </ul> </li> <li>● Question from Dick Castrucci: If I want to get help from the VA, do I have to wait 20 days to get an appointment? <ul style="list-style-type: none"> <li>○ Depends on what they are looking for <ul style="list-style-type: none"> <li>▪ Mental Health Emergency, they can be seen that day by Primary Care/metal Health Integration Team</li> <li>▪ Needs to be billed through Optum</li> </ul> </li> </ul> </li> <li>● Veteran’s Choice no longer contracted because they were not reimbursing for services <ul style="list-style-type: none"> <li>○ Questions directed to the office of Community care</li> </ul> </li> <li>● Question From Dick Castrucci: If everything is in place, by June 9, 2019, why is it not happening? <ul style="list-style-type: none"> <li>○ Suggested to request response or support with the office of Community Care</li> <li>○ Questions regarding why there are multiple answers about VA insurance providers</li> </ul> </li> <li>● Task force would like to reschedule</li> </ul>	<ul style="list-style-type: none"> <li>● <b>Danni to reschedule presentation from Community Care for November Meeting</b></li> </ul>
<p><b>State Plan Review/Work Plan Development</b></p>	<ul style="list-style-type: none"> <li>● Currently working on the Annual Report <ul style="list-style-type: none"> <li>○ Will reflect progress with state plan in past year <ul style="list-style-type: none"> <li>▪ Task forces picked key strategies to report on progress <ul style="list-style-type: none"> <li>● Suggested that Treatment Task Force apply same process <ul style="list-style-type: none"> <li>○ What to focus on for this year</li> <li>○ Work Plan</li> <li>○ Suggested to request support from the center</li> </ul> </li> </ul> </li> </ul> </li> </ul> </li> <li>● New system of how requests go to the task force <ul style="list-style-type: none"> <li>○ 3 times per year</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>● <b>All: For November meeting, review Governor’s</b></li> </ul>

	<ul style="list-style-type: none"> <li>○ Requests will be evaluated by appropriate task forces <ul style="list-style-type: none"> <li>▪ Will be vetted by task force</li> <li>▪ Not recommending agency, recommending funding</li> <li>▪ Must tie directly to strategic plan</li> </ul> </li> <li>● Review progress report at next meeting and discuss everyone's top 3</li> <li>● Treatment locator updates <ul style="list-style-type: none"> <li>○ Listening sessions happened to gather input</li> <li>○ Real time availability the goal <ul style="list-style-type: none"> <li>▪ What does that mean</li> <li>▪ What is the mechanism to keep it updated</li> </ul> </li> <li>○ Real time availability may result in what publicly funded beds are available and which privately funded beds are <ul style="list-style-type: none"> <li>▪ Could result in catering to private funded beds</li> <li>▪ Could also result in treatment providers creating more availability to fill need</li> </ul> </li> </ul> </li> </ul>	<p><b>Commission action plan and consider what strategies we would like the task force to focus on. Consider "what could be" not "what is", come up with 3.</b></p> <ul style="list-style-type: none"> <li>● <b>JSI to create list with specific treatment task force strategies taken from the Action Plan</b></li> </ul>
<p><b>IEA Research Update/Discuss Possible October Ad Hoc Meeting</b></p>	<ul style="list-style-type: none"> <li>● Ad Hoc meeting in October to hear presentation for Washington State Scheduled for 10/11/19 at 11:00 am- 12:00pm <ul style="list-style-type: none"> <li>○ Task force wants to hear from others on their experiences and have members review the Lit review so we can make an informed recommendation to the Governor's Commission</li> <li>○ Suggested to record the meeting for members who cannot attend</li> </ul> </li> <li>● Mental health IEA system has difficulties as well <ul style="list-style-type: none"> <li>○ Adding SUD language will make things more difficult with an overburdened system for Mental health</li> </ul> </li> <li>● Paul and Alex to connect regarding other presenters <ul style="list-style-type: none"> <li>○ Judge from MA who utilizes MA's Section 35 Laws</li> </ul> </li> <li>● Amy Daniels suggested sending the Lit Review out as a preliminary report <ul style="list-style-type: none"> <li>○ Add formatting and make the document more presentable</li> <li>○ Prior to the next Commission meeting October 24, 2019</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>● <b>Paul and Alex to connect regarding other presenters on IEA</b></li> <li>● <b>JSI staff to reformat LIT Review to be a document presentable to the Governor's Commission at</b></li> </ul>

	<ul style="list-style-type: none"> <li>○ Preliminary report <ul style="list-style-type: none"> <li>▪ No Recommendations</li> <li>▪ Final will contain progression of recommendations</li> </ul> </li> <li>● JSI to meeting a create Preliminary report based on the Lit review</li> </ul>	<p><b>October 24th</b></p> <ul style="list-style-type: none"> <li>● <b>Paul to try and schedule with Utah or other states for Nov meeting</b></li> <li>● <b>Members to read IEA report and begin to formulate opinions</b></li> </ul>
<p><b>Membership Updates</b></p>	<ul style="list-style-type: none"> <li>● Sue Gordon Resigning from Task Force <ul style="list-style-type: none"> <li>○ Filling vacant seat to be discussed at next meeting. <ul style="list-style-type: none"> <li>▪ Suggested to be someone from community Health</li> <li>▪ Sea coast region</li> </ul> </li> <li>○ Start thinking about another recommendation to task force</li> </ul> </li> <li>○ Recovery month. Riverbend celebrating by having past clients and current clients participate in recovery based activities.</li> <li>○ Farnum Center participating in the recovery rallies across the state</li> </ul>	<ul style="list-style-type: none"> <li>● <b>Members to start thinking about another member to recommend to task force to replace Sue Gordon</b></li> </ul>

**Next Meeting:** 1 Hour Meeting October 11, 2019 at 11:00 am.

**Call-In Information:** Join Zoom Meeting <https://jsi.zoom.us/j/743480355> One tap mobile +16465588656,,743480355# US (New York) +17207072699,,743480355# US (Denver) Dial by your location +1 646 558 8656 US (New York) +1 720 707 2699 US (Denver) +27 87 551 7702 South Africa +27 87 550 7717 South Africa +31 20 794 0854 Netherlands +31 20 241 0288 Netherlands Meeting ID: 743 480 355 Find your local number: <https://zoom.us/u/adjXeGdBq0>