



Peer Recovery Support Services' Community of Practice:
***"Who Cares? You do. We do. Developing a Peer Recovery Support Service
Community of Practice."***

**Kick-Off Webinar: *How will a Community of Practice in
Recovery help me?***

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What is a Community of Practice (CoP)?

- A Community of Practice (COP) refers to a group of people who share a concern or a passion for something they do and who interact regularly to **learn how to do it better** (Wenger 2006)
- A CoP is a group that is created with the goal of gaining knowledge and **sharing information and experiences** related to a specific topic

Learning Opportunities

- Participants will have the opportunity to receive and engage in:
 - *Resources and Tools*
 - *Webinars*
 - *In-Person Meetings*
 - *Small Group Meetings (i.e. recovery coaches, RCOs, etc.)*
 - *Group Calls*
 - *Discussion Forum*
 - *Individual TA (in-person and phone)*

Resources & Tools

All resources, tools, past webinar recordings, etc. will be saved on the NH Center for Excellence website at:

<http://nhcenterforexcellence.org/resources/community-of-practice-resources/>

Training & Technical Assistance

- Concerns, issues, and topics of interest identified during this webinar will be used to plan future training and other learning opportunities
- TA specific to this PRSS CoP may be requested at any point during this initiative at:

<http://nhcenterforexcellence.org/center-services/request-ta/>

Discussion Forum

- Online “bulletin board” that allows members of the forum to read and post questions and comments and share resources and tools.

Peer Recovery Support Services' Community of Practice

- This CoP will be focused on identifying standards for PRSS, implementing the systematic application of these standards and improving quality of services.
- The purpose of the PRSS CoP will be to:
 - Discuss issues, concerns and possible solutions to deliver peer recovery support services (PRSSs).
- The outcome of the PRSS CoP will be to:
 - Establish and strengthen collegiality, cooperation and collaboration to create a unified system of peer recovery support services in New Hampshire.

Participants

- **62** Registered Participants
 - Recovery Coach (39)
 - Working toward CRSW (21)
 - CRSW (3)
 - Recovery Coach Trainer (2)

ICEBREAKER

- Please type into the chat box one word that describes what recovery means to you.

Developing a State System of PRSS

People in Recovery have been supporting each other forever.

NH History

- Grassroots organizations developed services that address community needs and fit with local culture

NH Vision

- To create a system, with common standards, that assures there are services in every region of the state

Developing a State System of PRSS

- While there may be local differences among groups, all services will meet basic standards to:
 - Ensure those providing services are appropriately trained and supervised
 - Provide a level of quality assurance for services within the system

WHY have State Standards?

- Common understanding
 - For education
 - For advocacy
- Financial structure and accountability
 - Grants
 - Billing for service
- Public Safety

WHAT Standards?

- CAPRSS accreditation for Recovery Community Organizations
- CRSW certification and training
- Recovery Centers
- Financial and Billing
- Data collection and evaluation

State System Development

- Facilitating Organization (FO)
 - Harbor Homes
 - Sub-contract with RCOs to meet standards and initiate services
 - Help other RCOs to develop
- Community of Practice
- Additional contracts for RCOs

Recovery Community Organizations (RCOs)

- National Accreditation (*Council on Accreditation of Peer Recovery Support Services (CAPRSS)*) - www.caprss.org
- 30 core standards reflect 4 areas of focus:
 - Principles
 - People
 - Practices
 - Performance

Peer Recovery Support Services (PRSSs)

- PRSSs
 - Telephone Recovery Support Services
 - Peer Recovery Coaching

Certification

- Certified Recovery Support Worker (CRSW)
 - *An individual certified by the NH Licensing Board of Alcohol and Other Drug Use Professionals to provide recovery support services pursuant to [RSA 330-C](#) and the associated administrative rules*
- Certification process
 - [Certified Recovery Support Worker](#)
 - [Administrative Rules](#)
 - [Proposed Administrative Rules](#)

What do you want to learn?

- What information and resources do you need in an effort to deliver peer recovery support services?

What can you contribute?

- What knowledge and/or experience can you offer to any of these topics?

What are your challenges?

- What issues and concerns are you experiencing related to developing peer recovery support services?

A word cloud with a blue-to-white gradient background. The words are arranged in various sizes and orientations. The most prominent words are 'wellness' (large, white, vertical), 'recovery' (large, blue, horizontal), 'something' (medium, white, horizontal), 'life' (medium, green, vertical), 'allows' (medium, white, horizontal), 'better' (medium, green, horizontal), and 'selves' (medium, green, horizontal). Other words include 'amazing', 'regaining', 'serenity', 'may', 'along', 'aiming', 'connection', 'growth', 'restoration', 'meaningful', 'accompanying', 'healing', 'maintain', 'way', 'able', 'aim', 'means', 'freedom', 'based', 'illness', 'gratitude', 'goals', 'going', 'change', 'others', 'addiction', 'achieve', 'peace', 'balance', 'wellness', 'betterment', 'peace', 'active', 'best', 'whole-health', 'help', 'best', 'love', 'lost', 'full', 'set', 'living', 'self-respect', 'resilience', 'illness', 'goals', 'going', 'change', 'others', 'addiction', 'achieve', 'peace', 'balance', 'wellness', 'betterment', 'peace', 'active', 'best'.

Next Steps

- Information will be posted on the NH Center for Excellence CoP webpage
 - Training opportunities
 - Certification process
 - CAPRSS
- A timeline of future learning opportunities and further communication will follow



Thank you!

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